
Tech Support: *What kind of computer do you have?*

Customer: *A white one*

Customer: *Hi, this is Celine. I can't get my DVD out!*

Tech Support: *Have you tried pushing the button?*

Customer: *Yes, I'm sure it's really stuck.*

Tech Support: *That doesn't sound good; I'll make a note*

Customer: *No, wait a minute, I hadn't inserted it yet. It's still on my desk ... sorry*

Tech Support: *Click on the "MY COMPUTER" icon on the left of the screen*

Customer: *Your left or my left?*

Tech Support: *Hello, how may I help you?*

Male Customer: *Hi, I can't print*

Tech Support: *Would you click on START for me and*

Male Customer: *Listen pal; don't start getting technical on me. I'm not Bill Gates*

Customer: *Good afternoon, this is Martha. I can't print. Everytime i try, it say"CAN'T FIND PRINTER" I even lifted the printer and placed it in fornt of the monitor, but the computer still says it cant find it !!!*

Customer: *I have a problem printing in red*
Tech Support: *Do you have a colour printer?*
Customer: *Aaaah ... sorry thank you*

Tech Support: *What is on your monitor now. ma'am?*
Customer: *A teddy bear that my boyfriend bought for me at the SPAR*

Customer: *My keybaord is not working anymore.*
Tech Support: *Are you sure your keyboard is plugged into the computer?*
Customer: *No I can't get behind the computer.*

Tech Support: *Pick up your keyboard and take ten steps backwards.*
Customer: *OK*
Tech Support: *Did the keyboard come with you?*
Customer: *Yes.*

Tech Support: *That mees the keyboard is not plugged in. Is there another keyboard?*
Customer: *Yes, there's another one here. Wait a moment please.... Ah, that one dows work. Thanks*

Tech Support: *Your password is the small letter 'a' as in apple, a capital letter 'V' as in Victor, and the number '7'*

Customer: *Is the '7' in capital letters?*

Customer: *I can't get on the internet..*

Tech Support: *Are you absolutely sure you used the correct password?*

Customer: *Yes, I'm sure. I saw my co-worker do it.*

Tech Support: *Can you tell me what the password was?*

Customer: *Five dots*

Tech Support: *What anti-virus program do you use?*

Customer: *Netscape*

Tech Support: *That's not a anti-virus program...*

Customer: *Oh, sorry ... Internet Explorer?*

Customer: *I have a huge problem! My friend has placed a screen saver on my computer... but everytime I move my mouse, it disappears....*

Tech Support: *How may I help you?*

Customer: *I'm writing my first email...*

Tech Support: *Ok, what seems to be the problem?*

Customer: *Well, I have the letter 'a' in the address, but how do I get the little circle around it?*

A woman customer called Kwazulu Web's help desk because she had a problem with her printer

Tech Support: *Are you running it under windows?!*

Customer: *No, my desk is next to the door, but tha is a good point. The man sitting next to me is by a window, and his printer is working fine!*

Tech Support: *Okey Ron, press the control and escape keys at the same time. That brings up a task list in the middle of the screen... Now, type the letter 'P' to bring up the Program Manager*

Customer: *I don't have a 'P'*

Tech Support: *On your keyboard Ron*

Customer: *What do you mean?!*

Tech Support: *'P'.... on your keyboard, Ron*

Customer: *I AM NOT DING THAT!!!*

There.... That sould make us feel better abour our computer skills.... we will post more support questions and answers as we go along!!!